



AMN Healthcare's "Return to Work" Solution Supports a Global Manufacturing Company's Staffing Needs during the Pandemic

When a global manufacturing company needed to implement new health and safety protocols due to COVID-19, they turned to AMN Healthcare for support. Being an essential business, they found themselves working in and through a pandemic without knowing the proper steps needed to ensure the health and safety of their employees.

Having multiple locations and hundreds of employees, they knew they needed a plan – and one that could be quickly implemented. The client needs ranged from assistance with telehealth implementation to regular temperature checks and monitoring, as well as guidance on quarantine management.

AMN Healthcare was able to offer a customized solution that rapidly met all their needs. A team of seven clinicians staffed across multiple locations in May of 2020, and was able to catch and isolate several early COVID-19 outbreaks. Through their collaborative efforts, the AMN team and the client's leadership team were able to control the spread of the virus and adhere to a quarantine protocol that protected hundreds. The return to work partnership was so successful that the seven clinicians, who have been on-site for months, will continue providing support into the new year.

The Client's Challenge

With multiple locations and hundreds of employees, the new COVID-19 safety protocols were overwhelming for this manufacturing company to take on alone. The client knew that with the urgency of the situation, along with the specific skillset needed, they had to partner with AMN Healthcare to ensure the proper return-to-work healthcare staffing solution was in place. The client's need was so urgent, that while the AMN team was sourcing for the right travel clinicians to be on-site, AMN was able to place locum tenens providers for the first two weeks until the travel nurses were able to step in. In doing this, they were able to safely maintain employee's health monitoring as COVID-19 was spreading quickly around them.

The client was certain something had to be done in order to proactively control any outbreaks. ***"Combining the nurses with mandatory temp taking and adding telehealth; enabled us to capture the employee's health at any stage of illness, addressing it quickly to contain the spread."*** - Client Feedback

The Partnership

AMN's team of experts were able to work quickly and efficiently with the various manufacturing employees to ensure that the short-term staffing support the company needed would be met. Placing trained and qualified Registered Nurses on-site allowed their full-time staff to continue their daily job responsibilities safely and with minimal interruption.

The AMN clinicians have been on-site to answer questions, assist employees with setting up their telehealth accounts, understand their benefits and exemplify COVID-19 safety protocols to all employees. By assisting with telehealth visits, most employees who needed to speak with a medical professional were able to do so without going to an urgent care or the ER, keeping the risk of contracting and spreading the virus to other employees at very low levels.

AMN Healthcare's "Return to Work" Solution

Many companies have worked hard to find innovative ways to provide a safe working environment for their employees this year. Regardless of whether your business is considered essential or not, AMN Healthcare can be your all-in-one resource for scalable, flexible solutions.

Whether you are still in need of a playbook that maps out a new process to keep your on-site employees safe, or need help conducting regular temperature checks for your teams, AMN Healthcare can provide a custom solution to fit your needs.



To request more information about how AMN Healthcare's Return to Work solutions might benefit your business, visit [AMNHealthcare.com/ReturntoWork](https://www.AMNHealthcare.com/ReturntoWork).