



CASE STUDY

HOW A LARGE, NON-PROFIT HEALTHCARE PROVIDER AND AMN HEALTHCARE CREATED A SUCCESSFUL COVID-19 VACCINE ADMINISTRATION AND TESTING STRATEGY

THE CLIENT

This large, non-profit healthcare provider has a variety of hospitals, emergency rooms, urgent care facilities, physician practices, outpatient clinics, skilled nursing facilities and home health agencies located across Central Florida.

THE CHALLENGE

AMN Healthcare had already collaborated with this provider on a variety of projects for almost 5 years, with a history that included immediate staffing needs for travel and per diem nurses (LPNs and RNs) across their Florida locations.

Per Emily Johns, a Program Director for Managed Services at AMN Healthcare, "When they approached us to assist them with their COVID-19 vaccination administration strategy, the staffing relationship was already there. As the initial vaccination conversation happened on New Year's Eve, we knew there was urgency to not only staff facilities in their Florida locations, but to also create a plan of action that would guarantee seamless patient access to vaccines, and to COVID-19 swabbing and testing services."

"Before their call, the client had been using their onsite staff nurse managers to administer testing and vaccines. It soon became obvious that they couldn't spare their senior facility personnel or their staff RNs for what was a full-time effort."

To learn more, please contact us at [AMNHealthcare.com](https://www.AMNHealthcare.com).

“Our goal was to provide up to 50 RNs and LPNs that could be deployed in a variety of locations. The ideal candidates would be nimble, with the ability to switch from swabbing and testing to administering COVID-19 vaccinations wherever they were needed.”

“In addition, with the random access of vaccinations and testing supplies, we knew we needed a staffing strategy that ensured rapid response personnel would be available on a moment’s notice.”

THE RESULTS

With a vast database of nurses, both travel RNs and Per Diem nurses, AMN Healthcare was able to quickly deploy existing resources to fill the immediate needs of our client.

Key highpoints of the project include the following:

- 45 LPNs and 5 RNs were immediately sent to locations across Central Florida
- Deployment of our vendor management software to quickly onboard all temporary personnel, a cost-saving option that compiles licensing, credentialing and other necessary requirements
- Over 2,000 COVID-19 vaccinations administered per day since the beginning of the project
- Over 20,000 COVID-19 tests administered, including at a remote pop-up location at the Orlando International Airport and at Walt Disney World resorts
- Assisted with vaccinating the client’s own full-time staff
- Scaling staffing resources up and down as vaccination volumes fluctuate.

STRONGER TOGETHER

As our partnership continues to evolve, a theme of growth has emerged. Together, we’re growing our efforts for COVID-19 and beyond. By working together, we continually create new opportunities for supporting our partners and for patients to thrive.

“Thank you for your support and service during this difficult time in healthcare. I have appreciated learning the processes and ideas for improvements from your team. Much appreciated the energy and effort that went into filling our needs.”

—SVP, CNO AT CLIENT FACILITY

WE’RE HERE FOR YOU

As we continue to navigate through a unique year, AMN Healthcare is here for all of your contingent labor needs. Whether your healthcare organization is looking for strategies or assistance for COVID-19 or flu season testing, swabbing or vaccine administration, we can help.

To learn more, please contact us at [AMNHealthcare.com](https://www.AMNHealthcare.com).